

# The top benefits of full-context operations

Give responders a unified view of their IT infrastructure to make ITOps fast, consistent, and sustainable.

Imagine if you had a system that could accurately identify the impact of IT incidents across distributed systems. And you could communicate that information instantly in plain language. Full-context operations makes that vision a reality. With a complete view of every incident, BigPanda customers report reducing MTTR by up to 50%.

## • What is full-context operations?

Full-context operations integrates and enriches multisource alert data. Provide instantaneous access to a unified, actionable view of all incident information from detection through resolution.



Instantly understand incident impact and priority.



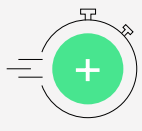
Allocate resources effectively and efficiently.



Scale and automate incident response processes.

## • Deliver results with full context

With a complete picture of incidents, teams can eliminate silos, streamline collaboration, and improve efficiency. This means they can resolve incidents faster, automate manual processes, and increase application and service availability.



**50%**  
improvement in MTTR



**95%**  
reduction in alert noise

## • Make ITOps fast and consistent

GenAI can correlate monitoring, topology, CMDB, change, and [historical data](#) from across sources and dimensions in real time. Give every team member access to consistent, instantaneous, and actionable insights.



Augment team knowledge with a unified, full context view.



Triage, analyze, and resolve incidents consistently.



Resolve more incidents in less time.



*“Full-context AIOps from BigPanda provides the data, insights, and processes to make incident management faster, more consistent, and more sustainable.”*

Jon Brown  
Senior Analyst, Enterprise Strategy Group

### Context transforms ITOps

One-third of ITOps professionals identify a [lack of business context](#) as the biggest challenge to effective incident management. Full-context operations accelerate incident detection, response, and resolution, saving thousands of labor hours annually.

[Get the e-book](#)

